Avastar - Privacy policy

A Förord.

Den korta och lediga förklaringen är att vi bara använder de uppgifter du skickar i formuläret till att kontakta dig. Vi lämnar aldrig uppgifter till tredje part så du får några störande telefonsamtal eller annat. Om du är fundersam kring policyns innehåll angående cookies, insamling av plats, webbläsare och så vidare, är det för att förklara vad google och google analytics gör.

När vi googlar eller går in på en sida med google chrome som har google analytics installerad så håller analytics reda på information om oss användare för att kunna personanpassa erbjudanden och information till oss. Så vi har inga märkligheter för oss utöver det som google redan samlar in.

Men vår integritet är en viktig fråga, så läs vidare om du vill ta del av detaljerna. Vi har valt att redigera och behålla policyn på engelska då flera av våra kunder är engelsktalande. Har du några funderingar och vill ha en förklaring på vårt eget vackra språk är det bara att ringa oss.

Då kör vi:

- 1. The privacy of our website visitors is very important to us, and we are committed to safeguarding it. This policy explains what we do with your personal information.
- 2. Consenting to our use of cookies in accordance with the terms of this policy when you first visit our website permits us to use cookies every time you visit our website.

B. Credit

1. This document was created using a template from SEQ Legal (seqlegal.com) and modified to fit the standards and policys of Avastar AB.

C. How we collect your personal data

The following types of personal information may be collected, stored, and used:

- 1. Information about your computer including your IP address, geographical location, browser type and version, and operating system.
- 2. Information about your visits to and use of this website including the referral source, length of visit, page views, and website navigation paths.
- 3. Information that you enter when you register with our website, such as your email and phone number.
- 4. Information that you enter in order to set up subscription to our emails and/or newsletters.
- 6. Information that is generated while using our website, including when, how often, and under what circumstances you use it.
- 8. Information that you post to our website with the intention of publishing it on the internet.
- 9. Any other personal information you send to us.

D. Using Personal Information

Personal information submitted to us through our website will be used for the purposes specified in this policy or on the relevant pages of the website. We may use your personal information for the following:

- 1. Administering our website and business
- 2. Personalizing our website for you
- 3. Enabling your use of the services available on our website
- 4. Sending you email notifications you have specifically requested.
- 5. Sending you our email newsletter if you signed up for it (you can unsubscribe at any time).
- 6. Providing google analytics with statistical information about our users.
- 7. Dealing with inquiries and complaints made by or about you relating to our website
- 8. Keeping our website secure and prevent fraud.
- 9. Verifying compliance with the terms and conditions governing the use of our website.

If you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the license you grant us.

We will not, without your expressed consent, supply your personal information to any third party for their or any other third party's direct marketing.

E. Disclosing personal information

We may disclose your contact information (phone number or mail) to any of our employees, officers, professional advisers, agents, suppliers, or subcontractors as reasonably necessary for the purposes set out in this policy.

We may disclose your personal information to any member of our group of companies (this means our subsidiaries, our ultimate holding company and all its subsidiaries) as reasonably necessary for the purposes set out in this policy.

We may disclose your personal information:

- 1. to the extent that we are required to do so by law;
- 2. in connection with any ongoing or prospective legal proceedings;
- 3. in order to establish, exercise, or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

Except as provided in this policy, we will not provide your personal information to third parties.

F. International data transfers

- 1. Information that we collect may be stored, processed in, and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this policy.
- 2. Personal information that you publish on our website or submit for publication on our website may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.
- 4. You expressly agree to the transfers of personal information described in this Section F.

G. Retaining personal information

- 1. This Section G sets out our data retention policies and procedure, which are designed to help ensure that we comply with our legal obligations regarding the retention and deletion of personal information.
- 2. Personal information that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes (Avastar GDPR Policy contains further information).
- 3. Without prejudice to article G-2, we will usually delete personal data falling within the categories set out below at the date/time set out below:

Personal data type will be deleted a year after our last contact when the job we did for you is completed. This will be carried out every year on the 15:th of january. So the timeframe may be shorter. This timeframe is set to follow the general recommendations of the Swedish datainspection authority.

- 4. Notwithstanding the other provisions of this Section G, we will retain documents (including electronic documents) containing personal data:
- a. to the extent that we are required to do so by law;
- b. if we believe that the documents may be relevant to any ongoing or prospective legal proceedings; and
- c. in order to establish, exercise, or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

H. Security of your personal information

- 1. We will take reasonable technical and organizational precautions to prevent the loss, misuse, or alteration of your personal information.
- 2. We will store all the personal information you provide on our secure (password- and firewall-protected) servers.
- 4. You acknowledge that the transmission of information over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet, (we use proven encryption technologies, https on our sites, and use encrypted disks on our local servers).

I. Amendments

We may update this policy from time to time by publishing a new version on our website. You should check this page occasionally to ensure you understand any changes to this policy. We may notify you of changes to this policy by email.

J. Your rights

You may instruct us to provide you with any personal information we hold about you; provision of such information will be subject to the following:

The supply of appropriate evidence of your identity. for this purpose we will usually accept showing a valid I.D in person. We may withhold personal information that you request to the extent permitted by law.

You may instruct us at any time not to process your personal information for marketing purposes. In practice, you will usually either expressly agree in advance to our use of your personal information for marketing purposes.

K. Third party websites

Our website includes hyperlinks to, and details of, third party websites. We have no control over, and are not responsible for, the privacy policies and practices of third parties.

L. Updating information

Please let us know if the personal information that we hold about you needs to be corrected or updated.

M. Cookies

Our website uses cookies. A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server. Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed. Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies. We use both session and persistent cookies on our website.

- 1. The names of the cookies that we use on our website, and the purposes for which they are used, are set out below:
- a. we use Google Analytics and Adwords on our website to recognize a computer when a user visits the website / track users as they navigate the website to analyze the use of the website / administer the website / prevent fraud and improve the security of the website.
- 2. Most browsers allow you to refuse to accept cookies—for example:
- a. in Internet Explorer (version 10) you can block cookies using the cookie handling override settings available by clicking "Tools," "Internet Options," "Privacy," and then "Advanced";
- b. in Firefox (version 24) you can block all cookies by clicking "Tools," "Options," "Privacy," selecting "Use custom settings for history" from the drop-down menu, and unticking "Accept cookies from sites"; and
- c. in Chrome (version 29), you can block all cookies by accessing the "Customize and control" menu, and clicking "Settings," "Show advanced settings," and "Content settings," and then selecting "Block sites from setting any data" under the "Cookies" heading.

Blocking all cookies will have a negative impact upon the usability of many websites. If you block cookies, you will not be able to use all the features on our website.

3. You can delete cookies already stored on your computer—for example:

a. in Internet Explorer (version 10), you must manually delete cookie files (you can find instructions for doing so at http://support.microsoft.com/kb/278835);

b. in Firefox (version 24), you can delete cookies by clicking "Tools," "Options," and "Privacy", then selecting "Use custom settings for history", clicking "Show Cookies," and then clicking "Remove All

Cookies"; and c. in Chrome (version 29), you can delete all cookies by accessing the "Customize and control" menu, and clicking "Settings," "Show advanced settings," and "Clear browsing data," and then selecting

"Delete cookies and other site and plug-in data" before clicking "Clear browsing data."

4. Deleting cookies will have a negative impact on the usability of many websites.

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